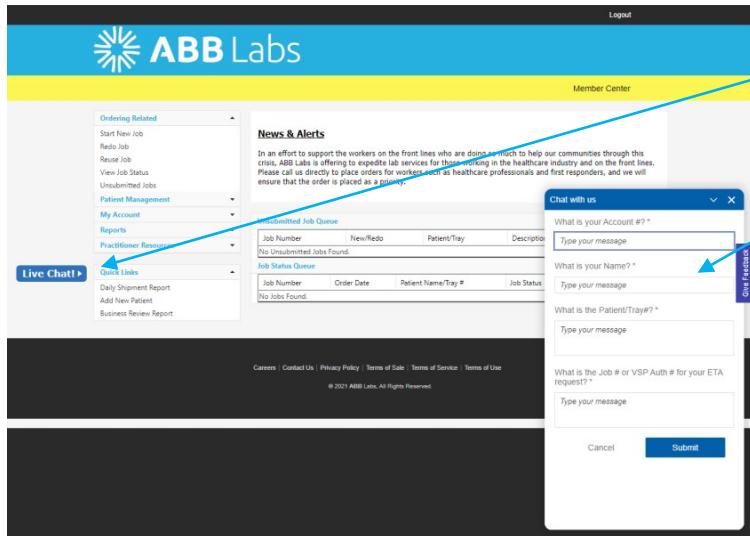




Now Available: Live Chat

The new **Live Chat** is available on the ABB Labs Member Central page!

Our agents are available Monday thru Friday 8AM-12PM & 3PM-6PM EST and are ready to answer your questions about Job Status and ETA

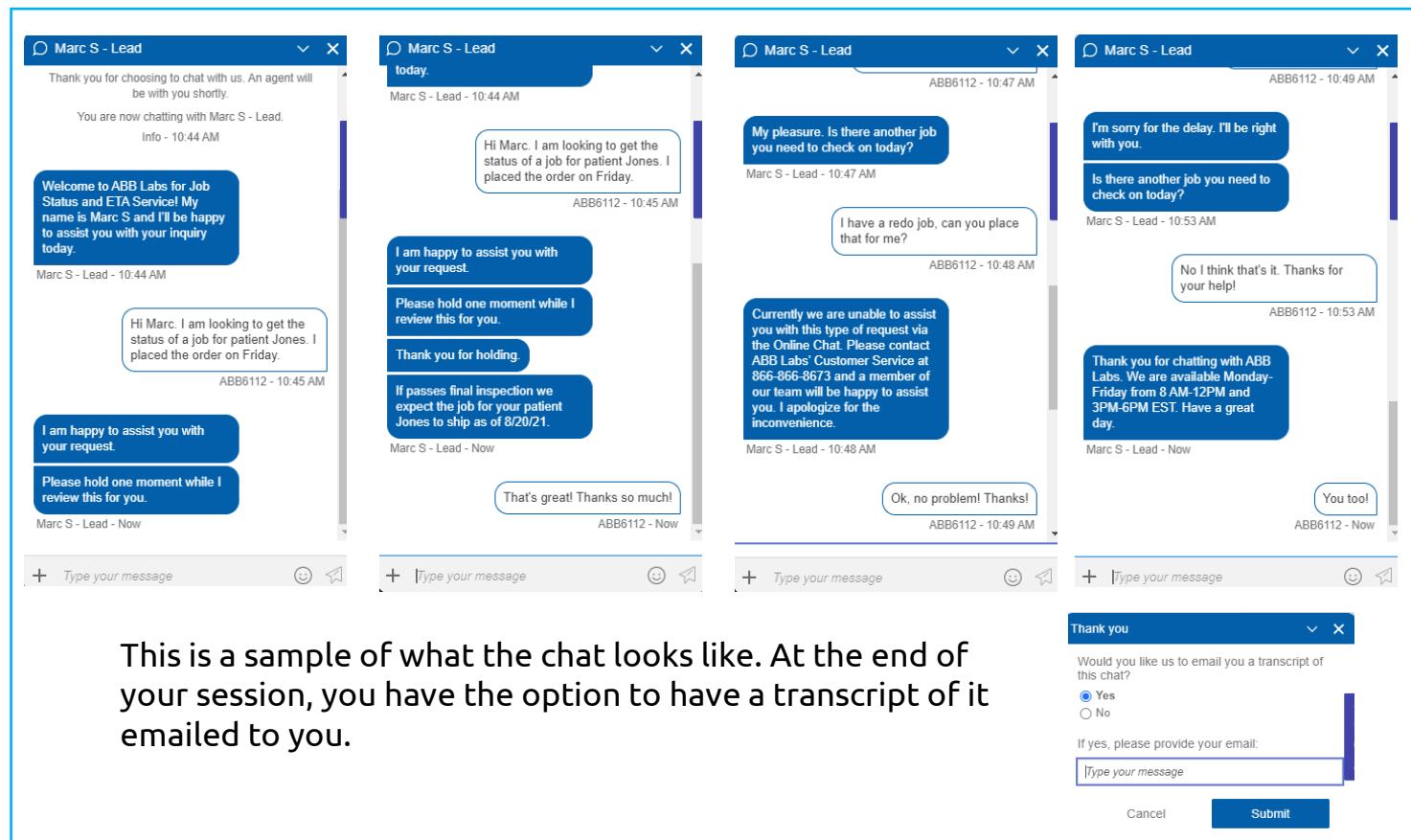


To get started: log-in to Member Center then click Live Chat.

When the pop-up appears, fill in all fields:

- Account Number
- Your Name
- Patient Name/ Tray #
- Job # or VSP Auth #

Then click submit!



This is a sample of what the chat looks like. At the end of your session, you have the option to have a transcript of it emailed to you.

Questions? Contact your ABB Labs Account Manager or call 866.866.8673